In extreme situations requiring a fast response, please contact us by phone.
Tel. 0621-292-6999

In less urgent cases, or for general enquiries, please contact us via email.
buro@hs-mannheim.de

Find us on the web at:
www.hs-mannheim.de
WHAT IS THREAT AND CONFLICT MANAGEMENT

The idea behind Threat and Conflict Management is to establish and maintain safety at the Mannheim University of Applied Sciences. Everyone on campus should be able to feel safe with no fear of violence, stalking or threatening behaviour. Even though one of Threat and Conflict Management’s objectives is to minimise the risk of threatening situations arising in the first place, unfortunately not every case can be prevented. In such cases, Threat and Conflict Management is on hand to help those affected.

CAMPUS CULTURE

Threat and Conflict Management aims to promote a culture of acceptance and understanding. The University does not condone any form of violence. All members of the University are encouraged to report critical behaviour (threats, a person acting strangely, harassment, etc.) and our specially trained team take every report seriously.

WHO DOES THE TEAM INCLUDE?

In certain circumstances support needs to be provided and decisions made quickly. This is why all the relevant university departments, such as the Vice Chancellor’s Office, the Legal Department, Campus Security, Psychosocial Counselling and the Students’ Office, may be part of the Threat and Conflict Management.

HOW DOES THE TEAM ACT?

In the event of a threat being reported, members of the core team contact all persons involved. Once as much information as possible has been collected on the case, the next steps are planned and agreed upon, if necessary together with other university departments included within the wider Threat Management team. In certain cases external parties, such as the police, may be contacted. In such cases the team will always act with caution and discretion.

WHEN SHOULD I CONTACT THREAT AND CONFLICT MANAGEMENT?

If you notice or are subject to one of the following examples of critical behaviour or any other behaviour you deem threatening, then you should contact us as soon as possible:

- Any form of physical violence
- The threat of violence (either verbal or written)
- The carrying of a weapon
- Extreme expressions of harm wished another person
- Sexual harassment and assault
- Stalking
- A threat to commit suicide or attempted suicide

You are also welcome to contact us if you wish to reflect on and analyse situations with massive conflict potential that you fear could escalate, or in which you feel threatened.

The general rule is: Better to contact us once too often, than to contact us too late once. All the important contact details can be found on the back of this flyer.

Our Core Team